# **Rural Health Home Assessment: Case Presentation**

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### Intro - Clinical Video Telehealth (CVT)

### Scope of VA Telehealth Services

- · Home Telehealth (HT)
- Clinical Video Telehealth (CVT)
- Store and Forward Telehealth (SFT)

### Checklist

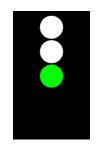
- Literature Review
  - Google Scholar
  - Pub Med
- Veterans Health Administration Handbooks
- Clinician Expertise
- Live At Home Pro
  - VGM Forbin
- http://rstce.pitt.edu/varha/

- 1. Pre-Visit Checklist
- 2. Assess Home Factors
- 3. Setup and Introduction
- 4. Assessment of Patient Factors
- 5. Interior Evaluation
  - 1. Room-By-Room
- 6. Discussion of Options
- 7. Provision of AT and Modifications
- 8. Follow-Up

\*Prioritize Sections & Rooms

### Before The Visit

- Resolve Business Infrastructure 
   Billing Codes
- "Pre-Flight Checklist"
- Reserve Vehicle
- Confirm Tech Setup
- Schedule/Confirm Appointment
- Establish Emergency Procedures
- Determine Goals



### Model Client - Joe

- 56 y/o male veteran
- Parkinson Disease 5 Years Prior
- Balance Issues
- Vision Difficulties
- Walks with Cane
- Lives in Townhouse with Son
- Involved in the Community
- Former University Administrator



### **Model Team**



Mark: Remote Occupational Therapist



Karl: Telehealth Clinical Technician (TCT)



Vince: Client's Son & Primary Caretaker

### Home Factors: Exterior

#### **General Considerations:**

- Consider Geography
- Evaluate Type of Residence
- Evaluate Exterior
- Consider Transportation Options
- Consider Security System
- Evaluate Egresses
  - Usability
  - Safety



Model Case:



### Introduction & Entrance

#### **General Considerations:**

- Introduce Self at Door
- Consider Relationship to Client
- Consider Home's Culture
- Shoes

- \*Notes On Videos: Loading based on individual internet Audio plays through personal speakers
- Please mute conference lines

### Model Case:

- Met Client's Son
- Entrance Video 1\*



### **Tech Setup**

#### **General Considerations:**

- Introduce Therapist
  - Confirm Verbal Consent
- Review Telehealth Process
- Set Up Communication Devices
  - 1. Transportable Exam Station
  - 2. Desktop/Laptop with Jabber
  - 3. Clinical Video Telehealth (CVT) Patient Tablet

### Model Case:

• Introduction: Video 2



| Baseline Information  |  |  |
|---|--|--|
| baseline iniornation  |  |  |
| • General Considerations: • List of ADLs/IADLs Reported                   | Model Case:  • Discussion of ADL Status                  |  |
| Other Information:  | DISCUSSION OF ADESTACAS                                  |  |
| <ul><li>Current Mobility</li><li>Difficulty With ADLs/IADLs</li></ul>     |  |  |
| <ul><li>Current Assistive Technology (</li><li>History of Falls</li></ul> | AT)  |  |
| Discuss Leisure Interests   |  |  |
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| Assessments   | Model Case:  |  |
| General Considerations:   | • Functional Mobility Assessment                         |  |
| • General Assessment:*  | <ul> <li>TCT Has Physical Copy</li> <li>24/60</li> </ul> |  |
| <ul> <li>Gross/Fine Movement</li> <li>Balance</li> </ul>                  | Timed Up and Go  |  |
| Gait Tests  | Video 3     Stair Climb Test                             |  |
| • Strength • Other Example Assessments:                                   |  |  |
| Montreal Cognitive Assessment     St. Louis Uni. Mental Status Exam       | *These assessments can be performed to the               |  |
| Determine If Visit Continues  | TCT's level of training.                                 |  |
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|   |  |  |
| Room By Room Evaluat  | ion  |  |
|   |  |  |
| <ul><li>Routes of Travel</li><li>Bedroom(s)</li></ul>                     | Order Can Change   |  |
| • Bathroom(s)   |  |  |
| Powder Room     Kitchen   |  |  |
| Living Room   |  |  |
| Office     Outdoor  |  |  |
|   |  |  |
|   |  |  |

### Routes of Travel: Hall & Stairs

#### **General Considerations:**

- Dimensions of Walking Space
- Tripping Hazards
- Use of Doorknobs
- Evaluate Lighting
- Evaluate Stairs



- Stair Climb Test
  - 1:52 Ascent
  - 2:04 Descent
  - Indicates Stairglide

### Bedroom

### **General Considerations:**

- Evaluate Surfaces
- Evaluate Lighting
- Discussion of ADLs

#### Model Case:

Model Case:



- Discussion of ADLs/IADLs
  - Getting In/Out of Bed
  - Laundry
- Potential AT
- Video 4 Demonstrating Use of TCT

### **Bathrooms**

### **General Considerations:**

- Toileting
- Hygiene
  - Sink access
- Bathing
  - Shower/bathtub
- Floor and Surfaces
- Usability







### Kitchen

#### **General Considerations:**

- Evaluate Surface Height
  - Reaching Ability
  - Fridge, Cupboards, etc.
- Evaluate IADLs
  - Meal Prep
  - Cleaning Storage

Model Case: • Food Prep Safety • Video 5



### **Living Room**

### **General Considerations:**

- Tripping Hazards
- Sitting/Standings
- Use of Technology
  - TV
  - remotes





# **Communication & Connectivity Access**

#### **General Considerations:**

- Phone Access
  - Cell Phone
- Wi-fi/Internet Setup
- Access to Computer
  - Tablet
- Visual Challenges
- Physical Challenges

#### Model Case:

• Computer is a Priority for Client



### **Outdoor Evaluation**

#### **General Considerations:**

- Discussion of Mobility
- Evaluation of Exterior
- Evaluation of Egresses
- Security System
- Education on AT Use







### Transportation

### **General Considerations:**

- Bus/Car/ACCESS
- Number of Times Leaving Home
  - How?
  - Why?
- Use for Work/Education

### Model Case:

- "Transportation" FMA: 2/6
- Difficulty Leaving Home





### **Emergency Plans**

#### **General Considerations:**

- Access to Communication 
   Emergency Phone Numbers
- Electrical/Water Hazards
- Fire Hazards/Smoke Alarms



| Discussion of Options   | & Referrals   |   |
|---|---|---|
| General Considerations:  • Personal Care Attendant  | Model Case: • Referrals:  |   |
| <ul> <li>Additional Referrals</li> <li>Assistive Technology</li> <li>Limited Device Trials</li> </ul> | <ul> <li>Physical Therapy</li> <li>Speech Language Pathology</li> <li>Home Modifications</li> </ul> |   |
| Mobility     ADLs/IADLs   | <ul><li> Wheelchair Evaluation</li><li> Computer Access</li></ul>                                   |   |
| Environmental Control Units     Additional Security   | Recommended Attendant Care  |   |
| Discuss Follow-Up   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
| After the Visit   |   |   |
| After the visit   |   |   |
| Complete Documentation  |   |   |
| Schedule Follow-Up  | "The right care, at the right place, at the right time."  |   |
| Gather Devices for Delivery   |   | - |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
|   |   |   |
| Follow Up: Assistive Te   | echnology Devices   |   |
| Raised Toilet Seat     Tub Transfer Bench   | Larger Remote     Reachers  |   |
| Transfer Bars     Shower Head   | Dressing Stick     Rollator   |   |
| • Shower Curtain • Grip Pads  | Stair Glide     Door Levers   |   |
| Non-Slip Kitchen Mat     Seat Lift Chair  | Power Wheel Chair     High Contrast Keyboard/Monitor  |   |
|   |   |   |

### Bedroom

- Dressing aids
- Reachers
- Rollator for Mobility
- Video 6



### Bathroom

- Sink Access
- Removal of Mats
- Toilet
   Shower





# **General Mobility**

- Rollator
- Stairglide





### Kitchen

- Kitchen Mobility
- Microwave Access
- Food Access
   Video 7



# Living Room

- Seat-lift Chair
- Removal of Rug
- Larger Remote



Black Recliner by Stiffehler https://upload.wikimedia.org/wikipedia/commons/a/ad/Black\_Recliner.jp

# **Computer Access**

- High Contrast Keyboard
- High Contrast Monitor
- Additional Mods to Tablet



### **Garage and Outdoors**

- Door Levers
- Power Wheelchair
- Outdoor Use
- Garage Door Opener
- Videos 8 and 9





### Time 1 vs Time 2 FMA

|                                | Time 1: | Time 2 |
|--------------------------------|---------|--------|
| • Routine:                     | 3       | 5      |
| • Comfort:                     | 2       | 5      |
| • Health:                      | 3       | 6      |
| <ul> <li>Operation:</li> </ul> | 3       | 6      |
| • Reach:                       | 2       | 5      |
| • Transfers:                   | 2       | 5      |
| <ul> <li>Personal:</li> </ul>  | 2       | 6      |
| • Indoor:                      | 3       | 6      |
| Outdoor:                       | 2       | 6      |
| • Transportation:              | 2       | 5      |
| • <u>Total:</u>                | 24/60   | 55/60  |

- Greatly Improved Scores
- Comments:
  - Transportation Video 10

### Contact info

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